

Successful Methods of Supporting Young People to Overcome Barriers to Employment

SURF Shared Learning Workshop
8th July
Kirsty Steven, Head of Operations



In year 20/21:
1151 young people received our support
640 gained a qualification
837 moved into an outcome

We engaged young people through our covid response offer:



HEAD

Stay mentally active.
Think good thoughts.
Stay in touch – with
Street League, family
and friends.



BODY

Make your home a
gym. Exercise. Eat
well. Sleep. Follow
our staff online for
updates.



FUTURE

There are opportunities
for you. Work with us.
Explore them.
Be ready.

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#HBF



This offer was designed with two main priorities:

1. No barrier to engagement – all young people were able to engage our service no matter what.
2. The safeguarding and wellbeing of our young people remained paramount at all times.

Overcoming Challenges:

Challenge	Overcome by
Young people not having the technology/wifi to engage with our programmes.	Data bolt ons and tablets were sent to anyone who needed.
Not seeing young people face to face – posed a safeguarding risk.	Implemented a wellbeing log where managers submitted on a weekly basis any additional support being offered to young people (i.e supermarket vouchers)
Sport sessions being moved online.	All coaches recorded work-out sessions using house hold objects (tins of soup, pint of milk)
Suitable IT and connectivity for all staff.	All staff had an IT overview and either had their laptops upgraded or with added memory. All staff received their own zoom log in – ensuring unlimited video calls with young people.
Digital / online fatigue	Setting staff and young people fitness challenges to get out of their houses. Using Strava and Nike app to track performance and team goals. Staff burnout was quicker when 100% online – rotating staff and minimising unnecessary online meetings.

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Significant Successes

- Impact:
837 Young People moved into a positive destination-
475 Training
136 College
212 Jobs
- Staff resilience
- Future online qualification delivery (proof positive)
- Equipped for the future – blended approach.

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Any questions?

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