# **Clyde Gateway**

# Removing Barriers to Employability: Topgolf Recruitment

# Niki Spence, Head of Sustainable Communities







- Global sports and entertainment company with multiple branches across the US and 3 in South East England.
- CG worked with public and private sector partners to bring Topgolf to the area.
- Brought over 300 local jobs.



## Working with Topgolf to Remove Barriers to Employment

- 330 new, local jobs created.
- Flexible hours to support work/life balance.
- No zero-hour contracts.
- PACE engagement.
- Apprenticeships.



### What we wanted to achieve

- Jobs filled by local residents.
- Increased opportunities for unemployed residents.
- Opportunities for school leavers/young people.
- Targeted recruitment for those with additional barriers to employment.



## **Partnership Support Offer**

### **Clyde Gateway**

- Provided Topgolf with necessary local knowledge
- Bespoke support package
- Chaired fortnightly working group
- Introduction to schools



## **Partnership Support Offer**

### SDS

- Provided links to FE and HE
- Supported with links to training providers
- Has taken group forward for ongoing recruitment, upskilling and links to apprenticeships etc.

### **Routes to Work South**

- Targeted recruitment for tech and hospitality posts.
- Information sessions
- Sector Based Work Academy Programmes (SWAPS)
- The Dressing Room



## **Partnership Support Offer**

**South Lanarkshire Council** 

### **Job Centre Plus**

- Increasing supply chain opportunities.
- Supplier engagement.
- Links with local businesses.

- Jobseeker engagement
- Pipeline of applicants via SWAP.
- Future upskilling



### What we achieved

- Approx. 78% of people employed lived locally to the venue.
- 49 16 17 year olds employed.
- 100% and 83% success rates on technician and hospitality SWAPS respectively.



### Feedback

#### Topgolf

"Topgolf is Glasgow's premier entertainment venue, and we have a brilliant team made up primarily of local people. We are proud that we have created over 300 jobs and continue to work with a number of local suppliers to support the local economy.

#### SDS

Working with Clyde Gateway and partners, Skills Development Scotland have supported Topgolf in engaging and benefitting from a wide range of skills support across the region aligned to the company's needs. This has resulted in developing relationships with schools, skills specialists and apprenticeship providers that will ensure high quality training opportunities for Topgolf's current and future workforce."

#### **RTWS**

Topgolf brought a wide range of opportunities to the local area and it was a pleasure to support them with their recruitment. It has been fantastic to see so many of our clients secure employment as a result of the partnership."





















